

**WEF ARTHUR SIDNEY BEDELL AWARD
WEF SERVICE AWARD – OUTGOING WEAT PRESIDENT**

...acknowledging extraordinary personal service to the Water Environment Association of Texas. The honoree must be a member of WEAT and should exemplify organizational leadership, administrative service, membership activity, stimulation of technical functions, or similar contributions to WEAT.

Raymond R. Longoria, P.E., DEE



Upon receiving his Bachelor of Science and Master of Engineering degrees in civil Engineering from Texas A&M University, Raymond R. Longoria began his engineering career in 1979 as a design engineer with the Texas firm of S. A. Garza Engineers. He joined Freese and Nichols Engineers in 1982 as a project engineer in the company's environmental design group and was elected an Associate of the engineering firm in 1989 and a Principal of the firm in 1991. Mr. Longoria earned his professional engineering license in 1983 and was certified as a Diplomate of Environmental Engineering, with a specialty in water supply/wastewater, by the American Academy of

Environmental Engineers in 1990. He currently serves as the Water and Wastewater Discipline Leader in the Freese and Nichols Dallas office.

During his career, Mr. Longoria has served as a design engineer, project engineer, project manager, and client representative for numerous wastewater and water treatment facilities across Texas. He has been heavily involved in wastewater treatment, water reuse projects, collection, and conveyance systems throughout his 23+ years of professional service. He has been one of the leaders in Texas in providing services to Mexican cities through the IBWC and NadBank after implementation of the North American Free Trade Agreement, and his international résumé includes multiple wastewater treatment feasibility studies, bid evaluations, and value engineering studies for cities throughout Mexico.

Mr. Longoria is exemplary in his many years of dedicated service to the Water Environment Federation, Water Environment Association of Texas, and the North Texas Section of WEAT. He has served on countless committees and has performed volunteer tasks in service to WEAT at every level of the organization. He has served in leadership positions at all levels of WEAT and has served as chair of multiple local and state level committees. Since 1990, he has served the North Texas Section of WEAT as WEAT Section Representative 1987-1990, Membership Committee Chair 1990-1992, Secretary 1992-1994, Vice-President 1994-95, President Elect 1995-1996, President 1996-1997, and Short Seminar Committee Chair 2000-2002. Since 1997, he has served WEAT as Awards Chair 1997-1998, Program Committee Member 1998-2002, Secretary 1999-2000, Annual Conference Management Co-Chair 2002-2003, Vice-President 2002-03, President Elect 2003-2004, and President 2004-2005.

He has continuously served WEF and WEAT through his promotion and support of fellow organization members such as his constant promotion and support of new members, especially the Young Professional contingent of the organization. He has been instrumental in his participation in other WEAT committees and activities such as his involvement in developing the NTS-WEAT scholarship program.

In addition to his WEF and WEAT activities, he is also a dedicated member of the American Water Works Association, the American Society of Civil Engineers, and the Council of Engineering Companies.

WEF WILLIAM D. HATFIELD AWARD

...recognizing operators of wastewater treatment plants for outstanding performance and professionalism. The recipient must be a member of WEAT and must have a successful system of reports to superiors that satisfy information requirements and provide a forum for suggestions for improvements. The candidate must have a good public relations program and must contribute to the dissemination of information concerning advancements in the field.

Michael A. Young



Michael A. Young received his Associate in Applied Science from Mountain View College in Dallas, Texas. Since joining the Trinity River Authority of Texas in 1976 as an Operator Trainee he has worked in various capacities throughout Operations and Maintenance Department of TRA's 162 MGD Central Regional Wastewater System (CRWS), one of the largest wastewater treatment plants in Texas. He has served as Manager of Operations of the plant since 1986 and as Manager of Operations and Maintenance since 1997. He holds Class A Wastewater Certificate of Competency.

He is a member of the Water Environment Federation and holds other professional memberships including the Water Environment Association of Texas and the White Rock Water Utilities Association.

As CRWS Operations and Maintenance Manager, Mr. Young reports directly to the CRWS Project Manager, interfaces in both written and verbal form with other department managers in the day-to-day operation and maintenance at the plant, and provides routine operating and maintenance reports for the facility. He plays a key role in the production of the annual report for the plant. He oversees a staff of 100 employees, and is responsible for all matters pertaining to the daily operations and maintenance of the facility. He has been instrumental in combining both the Operations and Maintenance departments into one unified department, a rare feat in such a large advanced treatment plant. He evaluates, recommends, and implements the use of new materials, technological processes, and procedures at the facility. His blending of hands-on knowledge of the treatment process and mechanical maintenance with new technological concepts ensures reliability and dependability of all plant processes and equipment. He has been instrumental in the development of the 5-Year Plan for the facility, making recommendations for upgrades and modifications based on the newest innovations and advancements in the water environment field. Under his management, the Operations and Maintenance Department has implemented a number of successful programs including the utilization of fine bubble membrane diffusers in aeration basins as well as automated sampling and analyses techniques. As a result of this involvement and research into innovative new technology of plant processes and equipment, the CRWS has been honored numerous times for its successful treatment programs and can boast eleven continuous years of high-quality effluent with less than 2 mg/l of TSS/CBOD annual discharge. He is recognized as a major contributor for the many national, regional, and state awards bestowed upon CRWS over the years.

Mr. Young is heavily involved in the CRWS Safety Program encompassing every aspect of the system including an Employee Training Program that begins on the first day of an individual's employment, an Employee Safety Committee, the Annual Safety Awareness Day, confined space training and competitions, and emergency response training. He actively participates in the CRWS Employee Safety Committee.

Mr. Young shows his dedication and pride in his profession by sharing his talents. He has been involved in numerous past plant tours for the public and contributed his expertise to the development of the security-conscious slide presentation that is substituted for present-day on-site tours following the World Trade Center tragedy of September 11, 2001. He is considered the driving force behind training and supporting the nationally-recognized TRA CRWS'ers, the Water Environment Association of Texas Operations Challenge Team representing his TRA facility in state, regional, and national competitions. He has served as event coordinator of the Challenge activities at both state and regional levels. In his off-time and at his own expense, he has assisted smaller utilities throughout Texas in trouble-shooting plant process problems.

WEF LABORATORY ANALYST EXCELLENCE NOMINEE

Jill Bolin



Mrs. Jill Bolin earned a Bachelor of Science degree in Natural Resources, Biology, and Wildlife Management from the University of Wisconsin and received a teaching certificate for Secondary Science Education from Steven F. Austin State University in Nacogdoches. She holds Texas Commission of Environmental Quality's (TCEQ) Class "B" Surface Water Certification and Class "B" Wastewater Certification. She holds the designation of Level "C" Certified Laboratory Analyst from the Texas Water Utilities Association (TWUA).

Mr. Bolin began her career the wastewater industry in 1987 as a part-time Laboratory Analyst with the City of Paris, Texas, where she quickly advanced to the position of full-time Laboratory Manager. For the last fourteen years, she has been the Laboratory Manager in the Water Utilities Department for the City of Nacogdoches, Texas. Her primary duties include conducting required daily and monthly testing at the Wastewater Treatment Plant, testing samples from the Pretreatment Sampling Program, and any special sampling to determine water quality for wastewater stream pollution and Grease Treatment Unit output. She also served the City as temporary Interim Water Utilities Supervisor for nine months.

Mrs. Bolin is a member of the Water Environment Federation (WEF), the Water Environment Association of Texas (WEAT), TWUA, and the Laboratory Analyst Section (LAS) of TWUA. She is a Past State President of the Laboratory Analyst Section of TWUA and is current Chair of the East Texas Region of TWUA. She was instrumental in forming the TWUA Pineywoods Chapter of the LAS and served as its Chapter President for it first two years. She has contributed numerous LAS news articles to the TWUA Journal.

Mrs. Bolin has been instrumental in the pretreatment sampling procedures for the City of Nacogdoches for the reduction of pollutants being discharged into the City's Wastewater Treatment Plant and works closely with the City's Pretreatment Coordinator as well as with commercial and industrial facilities within the Nacogdoches wastewater system.

Mrs. Bolin is the recipient of the following awards recognizing her dedication and expertise in her profession: The 1997 East Texas Lab Analyst Leadership Award, the 1998 TWUA-LAS-Leadership Award, the 2000 East Texas TWUA Regional Community Service Award, the 2001 East Texas Regional Leadership Award, and the 2001 TWUA Exemplary Service Award for Association Leadership.

WEAT MUNICIPAL WASTEWATER TREATMENT PLANT OF THE YEAR
CATEGORY #2 – Flows of 1 to 15 MGD

Gulf Coast Water Reclamation Center
The City of Groves, Texas



Owned and operated by the City of Groves, the six-year-old Gulf Coast Water Reclamation Center (GCWRC) serves a population of 18,000 residents. The staff represents a combined total experience of over 85 years in wastewater treatment. The staff is comprised of three operators and a plant superintendent holding two Class A's, one Class B, and one Class C Wastewater Certification licenses. The facility has had zero permit violations for over three years.

The GCWRC is permitted for a maximum discharge of 5.32 MGD with an average daily flow of 2.75 MGD. The plant is operated as an Activated Sludge Facility with a modified extended aeration mode. The unique aeration basin design contains three aeration cells that allow either series or parallel operation. After disinfection and de-chlorination, the plant effluent is discharged to a system of county flood control drainage canals, then to Crane Bayou, and finally to a pump station that pumps water into the Sabine Intercoastal Waterway. Five years of flow charts show a continuous and constant improvement in effluent quality. In response to area needs, the GCWRC has accepted domestic septage since 2003 from area septic tank cleaners, thus offering a local environmentally safe method for such businesses to dispose of their waste products while netting the City with an additional \$100,000.00 of revenue each year. Treatment plant waste solids are sent through a gravity thickener prior to digesting for 30 days in a three-stage aerobic digester and then dewatering by centrifuge. Dewatered sludge solids are generally 25 to 30 per cent and are disposed of at an approved sanitary landfill. The GCWRC produces more than 10,000,000 pounds of dewatered sludge per year.

The plant's superintendent acts as Safety Officer for Public Works, Water and Wastewater Treatment Sections. The facility has adopted an employee action policy wherein any employee may request in writing a review and resolution of any perceived unsafe condition. All employees receive monthly safety training on a wide variety of topics specific to their duties. Periodic specialized training is also provided to meet specific requirements such as annual SCBA refresher training, Defensive Driving, review of the Risk Management Plan, etc. In the six-year history of the facility, the GCWRC has never experienced a motor vehicle accident and has experienced only one single reportable lost-time injury. The plant's operators conduct monthly safety inspections of all fire extinguishers and SCBA units and record all observations. MSDS "Right to Know" data sheets are available in a wall rack in the operations office for easy access by employees. The GCWRC was the 2002 recipient of the TWUA "Bob" Batchelor Memorial Safety Award recognizing significant improvements to the facility's safety program. The plant superintendent volunteers as a member of both the WEAT and TWUA Safety Committees.

The Gulf Coast WRC has a proactive good neighbor policy. The presentation of the plant and its landscaping are aesthetically pleasing, and the facility operates almost odor-free. Open community relations with citizens are encouraged along with facility tours, and guest speakers have been featured through the years. The name "Gulf Coast Water Reclamation Center" was actually chosen from suggestions made during an essay contest by the Groves Middle School

students. To further community involvement, the plant superintendent also donates his time to serve on TCEQ's newly expanded Municipal EnviroMentor Advisory Group and on Region 10's Small Business and Local Government Assistance Committee.

WEAT MUNICIPAL WASTEWATER TREATMENT PLANT OF THE YEAR
CATEGORY #3 – Flows Greater Than 15 MGD

Roberto R. Bustamante Wastewater Treatment Plant
El Paso, Texas



The Roberto R. Bustamante Wastewater Treatment Plant was built in 1991 as an activated sludge facility with a capacity of 39 MGD. The process consists of a raw wastewater pump station, bar screening, degritting, primary clarification, activated sludge, secondary clarification, final effluent chlorination, anaerobic digestion, gravity belt thickening, belt presses, and sand filters for the reclamation system. The staff of 26 employees

boasts three Class A certifications, eight Class B certifications, eight Class C certifications, and six Class D certifications. The plant has a perfect safety record with zero reportable accidents.

Since its initial operation until the present, the facility has experienced only one single compliance violation. Because of this excellent compliance record, the Bustamante WWTP has received numerous recognitions for perfect compliance: eleven AMSA Gold Awards; one AMSA Silver Award; one AMSA Platinum Award; selection as State of Texas and Region VI Winner for the 1994 EPA's O&M Excellence Awards Program; selection as the Second Place National Winner for the 1994 EPA's O&M Excellence Awards Program in the Large Secondary Category; 2004 Excellence in Management Recognition from AMSA; and 2004 Clean Texas Partner Level Award from the Texas Commission on Environmental Quality.

In addition to having perfect compliance for 13 of the last 14 years, the Roberto Bustamante WWTP, along with the other wastewater plants and wastewater field sections of the El Paso Wastewater Division, began implementation of an Environmental Management System (EMS). It is the first such program ever to be developed and implemented at any wastewater utility in the State of Texas. The EMS is an effort to not only continue complying with the local, state, and federal regulation that are currently required, but also to instill in the plant personnel an overall philosophy of environmental responsibility and improvements. In this way, the plant conducts all operations in an environmentally responsible and sensitive way that supports and benefits the entire community. The EMS Program includes and involves every employee in this effort through environmental and operation training and education programs. With the EMS Program, the Bustamante plant strives to continuously improve efforts to create a cleaner and safer environment and promote and implement division-wide pollution prevention measures.

WEAT EMERGING LEADER AWARD

Randy Lee Bush



Randy Lee Bush is a graduate of Texas Tech University with a Bachelor of Science Degree in Chemical Engineering and a Master's Degree in Civil Engineering. Since 1998, he has worked in the Dallas office of MWH with primary focus on wastewater collection systems, modeling, SSES studies, and master planning.

Randy Bush became an active member of the Water Environment Association of Texas and the Water Environment Federation in 2000 and immediately volunteered to help establish the Texas Young Professionals (YP's) as the Section Representative for the North Texas Section of WEAT. Since then, he has encouraged YP involvement in WEAT activities, encouraged YP membership, worked as a liaison between WEAT leadership and the North Texas Section, and organized YP events at annual Texas Water conferences. He sends regular informative e-mails to all YP's in the NTS region about upcoming events and encourages their feedback on expanding opportunities.

In addition, he has attended NTS Executive Committee and Seminar meetings and has arranged volunteers and served for numerous WEAT and WEF events. For example, when Dallas hosted the 2002 and 2003 Southwest Junior Water Prize (SJWP) programs, he assisted the SJWP Committee by planning hospitality events and activities for the teen contestants. He also recruited YP volunteers to welcome the contestants and their families upon arrival at the airport and then to chaperone them at the numerous activities throughout the week.

In 2002, Randy Bush became a non-voting member of the WEAT Executive Committee when he volunteered to Chair WEAT's State Specialty Conference Committee, a critical position in developing income for WEAT and furthering WEAT's goal of educating people on water environment issues. Under his leadership as Committee Chair, twelve different conferences on strategic water environment topics have been organized in various cities across Texas. He also has been a member of the WEAT Program Committee for the last two years helping select abstracts for presentation at the annual Texas Water conferences.

In addition to his work with WEAT, Randy Bush is an active member of the American Water Works Association and has served the AWWA as a volunteer mentor with the Ford Foundation and the Global Tele-Communities Education Initiative. He also assisted third-grade and fourth-grade Dallas elementary school classes in studying water purification, water conservation, and the water cycle. At the end of the instruction, the students created a PowerPoint presentation on their learning experiences and then shared the information with representatives from Microsoft and other participating schools via a web broadcast.

Randy Bush has set an outstanding example of how Young Professionals can become more involved in their water environment industry through their active support of WEAT goals and through volunteering their talents for committees, recruiting, event participation, and education.

WEAT MEDAL OF HONOR FOR HEROISM

James Coleman and Malcolm Evert Cowdin



On the afternoon of June 21, 2004, James Coleman and Malcolm Cowdin, both with the Trinity River Authority's Central Regional Wastewater System, were driving west on Singleton Boulevard toward the TRA facility when they witnessed a man backing a forklift out of a local business driveway. Dangerously close to a drainage ditch, the forklift began teetering on the edge of the drop off. As the driver stood to jump off the forklift, it suddenly toppled into the ditch pinning the driver underneath. Both Coleman and Cowdin rushed over to the overturned forklift hoping the man had escaped injury. They first attempted to manually raise the forklift off the driver. When the forklift proved too heavy for the two men to move, they used the winch

from their TRA work truck and were able to lift the machine just enough to free the man so could be pulled to safety by his co-workers. Malcolm Cowdin then helped carry the injured man to a nearby trailer to wait for 911 emergency personnel to arrive. Because of their immediate and efficient response to this emergency situation, the forklift driver was freed quickly and was able to get prompt medical treatment for his injuries.

James Coleman joined TRA Central on September 1, 1986 as a Seasonal Maintenance Helper. He was promoted to his current position as Maintenance Mechanic II in Field Services Division of Technical Services in 1997.

Malcolm Cowdin joined TRA Central on June 12, 1980 as a Maintenance Mechanic I. In 1982, he was promoted to Maintenance Mechanic II and transferred to the D/FW Pretreatment Facility. In 1988, he was transferred back to Central and is currently a Maintenance Mechanic II in the Engineering and Field Services Division of Technical Services. Malcolm Cowdin is a strong supporter of WEAT and has been a member of WEAT since 1985. He presently serves as the official photographer for the North Texas Section of WEAT.

Coleman and Cowdin provide both TV and walking surveillance of the collection system pipeline supplying the 162 MGD Central Regional Wastewater System and are responsible for minor repairs to the collection system. Since their job places them in the field for a considerable amount of their workday, they were at the right place at the right time to rescue the forklift driver and potentially save the man's life.

WEF
QUARTER-CENTURY OPERATORS' CLUB

Membership honors operators of wastewater treatment plants for service and dedication in a difficult and dangerous field. The honoree must be a member of WEF and must have been a significant, full-time participant in the water environment industry for a period of 25 years, 10 years of which must have been actively involved in the day-to-day collections, maintenance, operations, laboratory, or management of a wastewater treatment facility.

Enrique Woo



Enrique Woo graduated from the University of Texas at El Paso with a BS in Civil Engineering and a MS in Sanitary Engineering. He is registered as a Professional Engineer and Professional Sanitarian in the State of Texas. He holds Class “A” Wastewater Operations and Class “A” Water Operations Certification from the Texas Commission of Environmental Quality (TCEQ). He is a Life Member of the American Water Works Association (AWWA), a member of the Desert Mountain Chapter of the AWWA, a member of the Water Environment Federation and WEAT, and a member of the Texas Society of Professional Engineers. He has been nominated for the WEF Charles Alvin Emerson Medal and has been awarded the WEAT Sidney L. Allison Award and the WEF William D. Hatfield Award.

Mr. Woo has been employed with the El Paso Water Utilities (EPWU) since 1973 and has worked in various capacities from Civil Engineer I and II to Water Plant Superintendent and Wastewater Treatment Manager to his present position as Wastewater Systems Manager. In this current position, he manages the operation and maintenance of the entire wastewater systems of the City of El Paso consisting of 1,946 miles of sewer lines, 71 lift stations, and four wastewater plants with a total capacity of 94.2 MGD. Mr. Woo has been the driving force behind many successful major projects within the El Paso Water Utilities.

Mr. Woo’s pride in the El Paso Water Utilities is reflected by his continuous efforts throughout the years in promoting formal recognition of the high achievements at the four El Paso wastewater facilities. These efforts have resulted in forty-nine AMSA awards, two City awards, the WEF Burke Safety Award, four EPA awards, TCEQ’s Clean Texas Partner Award, and WEAT’s Municipal Wastewater Treatment Plant of the Year Award.

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Frederic J. Winter



Frederic Winter earned an AS in Mathematics from Moraine Valley College (Palos Hills, IL) and a BA in Environmental and Applied Science with an Environmental and Analytical Chemistry Major from Governors State University (Park Forest South, IL). He holds Wastewater Treatment Operator “A” Certification in Texas and is a Registered Environmental Manager. He began his career in the water environment sector in 1968 as a Quality Control Chemist for boiler water chemistry and treatment and analyses of industrial wastes at Witco Chemical Company in Chicago, Illinois. He continued in the profession as Chief Chemist and Director of Laboratory Services for the North Shore Sanitary District (Gurnee, IL), Laboratory Director for Heritage Environmental Services (Romeoville, IL), Vice President/General Manager for Inchcape Testing

Services (Houston, TX), owner of a consulting business (Lake Villa, IL), and teacher of courses in Water and Wastewater Chemistry at the College of Lake County (Grayslake, IL).

Mr. Winter has held several positions with the San Antonio Water System (SAWS) including Chief Chemist, Manager -General Chemistry Laboratory, Interim Director Leon Creek WRC, and Manager – Water Programs Development. Currently, he is the Permit Administrator for SAWS and is responsible for the completion of all regulatory reports and the co-ordination of regulatory activities for the Treatment Division with State and Federal Agencies. Under his guidance, recently completed activities include the submission to the Texas Commission on Environmental Quality (TCEQ) of an Integrated Permit Application for combining all SAWS facilities and outfalls under a basin-wide single integrated permit. Mr. Winter also contributes his talents as a course-teacher for SAWS and as a TCEQ Certified Instructor. Mr. Winter has been a member of WEF, CSWPCC, and WEAT since 1980. He has supported the organizations with various committee activities such as chair of the Gascoigne Medal, as a committee member in the Joint Task Group for the 17th Edition of Standard Methods, and as a Chapter Co-Author for WEF MOP-5 on Wastewater Instrumentation. He was awarded the WEF George Bradley Gascoigne Medal in 1985 for research in wastewater treatment plant operational improvements. He is also a 25+-year member of the American Chemical Society, is a current member of the Texas Water Utilities Association, and has had past memberships in ASTM, ASM, Illinois Water & Waste Group, Illinois Association of Wastewater Agencies, the Filtration Society of America, and the Illinois Soil Testing Association. His career has included many publications and professional presentations on the subjects of Permitting, Pilot Plant Usage, Laboratory Analysis, Industrial and Hazardous Waste Monitoring, Treatment and Program Development, and the use of on-line process instrumentation. Mr. Winter believes that he has “never worked a day in his career as it always has seemed like play”.

**WATER ENVIRONMENT ASSOCIATION OF TEXAS
MEMBERSHIP AWARDS**

Three WEAT members are recognized for membership recruitment. They are Mary Evans, Steve Kennedy, and Dennis Laskowski.

**WATER ENVIRONMENT ASSOCIATION OF TEXAS
5 S SHOVEL MEMBERSHIP AWARDS**

This award is presented to members who recruit five or more members. The recipients are John Bennett, Karen Bick, James Clarno, Steve Hodge, Ramón E. Ortiz-Juan, Steve Kennedy, Dennis Laskowski, Donna Long, Odis Tyler, Cheryl Smith and Jennifer Piper Covington.

**WATER ENVIRONMENT ASSOCIATION OF TEXAS
DISTINGUISHED SERVICE AWARD**

The WEAT Distinguished Service Award is presented to Debbie Bronson of Trinity River Authority for her time and energy creating the new look and layout of the WEAT magazine, Texas WET.

**TEXAS SECTION - AMERICAN WATER WORKS ASSOCIATION
& WATER ENVIRONMENT ASSOCIATION OF TEXAS
JOINT AWARDS
WATERMARK AWARDS**

The Watermark Award for communications excellence recognizes Texas Section AWWA and WEAT members who have produced top quality communications. Effective internal and external communication is essential to a member's ability to provide excellent service. Today's water resource professionals must communicate with a variety of audiences to achieve success. Through these awards, Texas Section AWWA and WEAT hope to heighten awareness among all water resource professionals about the importance of effective communication.

Category I: Communications programs: internal campaigns, external campaigns, crisis communications, community relations.

Large Utility Small Utility

San Antonio Water System City of Waco Water Utility Services
2004 Charity Campaign Water Conservation Campaign 2004
Terry Kemmy Dori Helm

Category II: Periodicals: magazines or newsletters (black & white or color).

Large Utility Non-utility

Austin Water Utility Water Conservation Division Freese and Nichols
Water Wise Electronic Newsletter FN/AquaAlert
Tony Gregg Tina Hanson
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Category III: Publications: annual reports, brochures, direct mail materials and other multipage publications.

Full-color

Large Utility Non-utility

San Antonio Water System Lower Colorado River Authority
2003 End of Year Report - We Are Your Stewards Texas Hill Country Landscape Driving

Terry Kemmy, Manuel Garcia Elizabeth Drozda-Freeman

Black & White or 2-color

Large Utility

City of Fort Worth Water Department

Water Conservation Brochure

Scheretta Scott

Category IV: Annual water quality reports (Consumer Confidence Reports).

Large Utility Small Utility

City of Fort Worth Water Department City of Waco Water Utility Services

2004 Water Quality Report 2004 Water Quality Report

Mary Gugliuzza Dori Helm

Category V: Web Sites

Large Utility

San Antonio Water System

SAWS E-Bill Web Site

Promise Murrell, Michael Graef, Jason Judge

www.saws.org/Service/ebill

Category VI: School Curriculum

Large Utility Non-utility

Austin Water Utility Water Conservation Division Guadalupe-Blanco River Authority

Water in Our World Fifth Grade Curriculum River of Life Interdisciplinary Curriculum

Tony Gregg Judy Gardner

Category VII: Writing releases, features, scripts, speeches, public service announcements, etc.

Large Utility

Arlington Water Utilities

PSA - Citizen Awareness & Reporting on Water Main Breaks

Julie Hunt

Category VIII: Audio and visual: photography, videos, slide shows, etc.

Large Utility Small Utility

San Antonio Water System City of Waco Water Utility Services

Aquifer Storage and Recovery Video Kid's Commercial — Conservation

Manuel Garcia Dori Helm

Category IX: Miscellaneous: logos, one-time advertisements, posters, illustrations and invitations.

Large Utility Non-utility

San Antonio Water System Upper Trinity Regional Water District

2005 Infrastructure Public Meetings "Keep It Clean" Logo

Anne Hayden Jason Pierce

WATERMARK HONORABLE MENTION

The judges deemed .ve entries as worthy of receiving an honorable mention certi.cate.

Category I: City of Fort Worth Water Department

H2Online: Online Bill Pay Service

Scheretta Scott

Category III: Austin Water Utility Water Conservation Division

Annual Free Toilet Program Mailer

Tony Gregg

Category IV: City of Wichita Falls

2004 Drinking Water Quality Report

Daniel Nix

Category V: San Antonio Water System

SAWS Online Construction Status Board

Promise Murrell, Michael Graef, Jason Judge,

Lucio Tovar, Diana Tamez, Hilda Bustos

www.saws.org/infrastructure/construction

Category VIII: San Antonio Water System

A Beautiful Yard...A Safer Environment

Calvin R. Finch, Ph.D.

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