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***Things Change: It's How we Adapt that Matters***

***Utility Operations and Management During COVID19***

***CEU Questions***

Presentation Questions:

1. COVID-19 Pandemic did not have any noticeable impact the diurnal pattern of wastewater flows?
  - a) True
  - b) False
  
2. With the changes in public behavior during the pandemic, especially more people working from home, the utilities are experiencing:
  - a) Adjustments in operation to limit potential impact of confirmed cases
  - b) Noticeable changes in the wastewater flow patterns
  - c) All of the above
  - d) None of the above
  
3. What operational changes did utilities implement to deal with the impact of the pandemic?
  - a) Due to budget pressures for next year, they are going through re-prioritizing their CIP needs
  - b) Minimize exposure to their operational and essential staff by limiting in-person meetings and shift heavily to virtual meetings
  - c) Revamp cleanliness protocols inside their facilities
  - d) All of the above
  - e) None of the above